

REMODEL INSTALLATION GUIDELINES

To prepare your home for the installation of your new countertops and ensure that our installers are able to provide the best possible service please review the following guidelines.

1. All items should be removed from your countertops. For your ease of cleaning we recommend you remove the top drawers of your base cabinets and cover remaining items with towels or sheets. You may want to remove everything from your lower cabinets, as the installation process will generate dust.
2. Please have your pets out of the area where our installers will be working since we will need clear access to our installation/delivery vehicles. We will not be able to monitor your pet to ensure it does not leave your home.
3. If a garage or outside work area is not easily accessible, or if weather will not permit outside work, the installers will need to work inside.
4. When the installers work inside there will be dust. Please cover your furniture. You can help control the dust by putting plastic over the doorways. We will put down a drop cloth and broom-sweep the work area when finished. We do not vacuum.
5. Please do not ask the installer to tear out your countertops or haul away the old tops if you did not specify this option on your quote. We do not tear out tile countertops.
6. If you tear out your old countertops be sure to remove the old glue or caulk so the cabinets are ready for our installation. If the cabinets are not ready for the new tops to be installed you will be billed for the additional labor required to complete the tear out at our installers rate of \$45.00/hr. Disposal costs will be billed at \$ 3.00/lineal foot.
7. Our installers are not allowed to remove or reinstall your sink. We will cut the sink hole. We must have the sink size prior to or at the time of our installation. We will not make a return trip to do the cut out.
8. Range, cook top and refrigerator must be disconnected and moved away from countertops to allow the installer access to the work area. If we must move an appliance to complete the installation your signature below acknowledges that you accept full liability for any ensuing damage. We will not install appliances after the countertop installation.

We need to have this memo signed and returned to us prior to scheduling your new top(s) installation. If you have any questions please call us at (651) 437-3903.

Thank you for selecting Imperial Counters. We know you will be pleased with your new countertops.

Signature

Date

Address