

Imperial

Counters, LLLP

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LIMITED WARRANTY

Imperial counters warrants for one year from the date of installation, against problems proven to be the result of manufacturing defects or installation problems, if the countertops were installed by Imperial Counters. We will repair or replace countertops at our own discretion. In the event of replacement, we will not cover the cost of plumbing, tile, wallpaper, cabinets, etc. Solid Surface countertop materials are covered under a separate, extended warranty from their manufacturer.

This warranty does not cover:

- 1) Any scratches, cuts, burns or damage that are caused by accidental misuse. Consistent use of trivets and cutting boards is recommended.
- 2) Recaulking of the back splashes..at the point of installation we have caulked between the back splash and wall. Due to seasonal temperature changes in this climate, walls are continually expanding and contracting and the caulking will likely need to be redone—especially in new construction.
- 3) Seams that have separated due to exposure to water or heat.

Caution: The seam is the weakest part of your countertops.

- Do not use this area as a main work station
- Avoid allowing water to stand on or near seams
- Appliances such as coffee makers, electric fry pans, crock pots, or others with heat and/or moisture should never be left on or near the seam.

If you notice a slight raising of the seam, or the seam in your countertops appear dark, it is often an early warning sign of damage from heat or moisture. Laminate tops should be resealed as soon as possible with the proper color caulk such as DAP, Kwik Seal Tub and Tile Adhesive Caulk.

Solid surface tops will need to be professionally repaired if seams break apart.